



Monthly Report: January-March 2025

Number of Recipients of Reused Devices

<i>Activity</i>	<i>Number of Individuals Receiving a Device from Activity</i>
Device Refurbish/Repair - Reassign	461

Device Reassignment/Refurbishment and Repair Activities:

<i>Type of AT Device</i>	<i>Number of Cases</i>	<i>Number of Customers</i>	<i>Number of Devices Sanitized/Repaired/Refurbished</i>	<i>Total Estimated Current Purchase Price</i>
Computers and Related	71	71	72	\$23,407
Daily Living	277	257	336	\$58,887
Environmental Adaptations	1	1	1	\$100
Mobility, Seating & Positioning	197	189	225	\$106,214
Learning/Cognition/Development	1	1	1	\$20
Vehicle Modifications & Transportation	2	2	2	\$1,400
Total	497	461	637	\$190,028

Customer satisfaction:

Customer Rating of Services	Number of Customers
Highly satisfied	456
Satisfied	1
Nonrespondent	4
Total	461
Response Rate	99.13%

Back in Use & DiverseIT (Durable Medical Equipment / Computer Refurbishing & Recycling)

<i>Response</i>	<i>Primary Purpose for Which AT is Needed</i>				
	Community Living	Education	Employment	No respondent	Total
Could only afford the AT through the statewide AT program	407	17	6	0	431
AT was only available through the statewide AT program	5	6	2	0	13
AT was available through other programs, but the system was too complex or wait time was too long	7	6	0	0	13
Subtotal	418	29	8	0	457
Nonrespondent	0	0	0	4	4
Total	418	30	8	4	461
Performance on this measure	99.73%	99.73%	100.00%	100.00%	97.64%